

Tariff Schedule

WirelessONE (Pty) Ltd

Reference	WO-LEG-TAR-001
Version	1.0
Effective Date	2026-08-31
Approved By	Bertus Meintjes, Director
Review Cycle	As required when tariffs change

Statutory basis. Published in accordance with the End-User and Subscriber Service Charter Regulations, the Code of Conduct Regulations, 2007, and the Consumer Protection Act, 68 of 2008.

1. Standing Terms

The following terms apply to all WirelessONE service packages listed in this Schedule:

- **Billing.** Monthly in advance.
- **Contract term.** Month-to-month. No fixed-term contracts.
- **Cancellation.** One calendar month's written notice.
- **Data.** Uncapped on every package. No fair-use policy (FUP), no data thresholds, no data-based throttling.
- **Speed.** Determined by the selected package as set out in the tables below.
- **Service basis.** Best-effort. No service-level agreement is offered or implied unless expressly agreed in writing in a separate Service Level Agreement.
- **Pricing.** All prices are stated in South African Rand (ZAR) and are inclusive of Value-Added Tax (VAT) where applicable.
- **Coverage.** Service availability is subject to coverage area and technical viability. Coverage is confirmed at the point of application.

2. Home Wireless Packages

Package	Download	Upload	Monthly Price
Home 5 (Wireless)	5.5 Mbps	3.0 Mbps	R 369.00
Home 10 (Wireless)	9.5 Mbps	4.5 Mbps	R 499.00
Home 15 (Wireless)	16.5 Mbps	7.7 Mbps	R 699.00
Home 20 (Wireless)	22.0 Mbps	11.0 Mbps	R 899.00

Package	Download	Upload	Monthly Price
Home 25 (Wireless)	27.5 Mbps	14.3 Mbps	R 1,199.00
Home 30 (Wireless)	33.0 Mbps	16.5 Mbps	R 1,499.00

3. Business Wireless Packages

Symmetrical download and upload speeds.

Package	Download	Upload	Monthly Price
Business 15 (Wireless)	16.5 Mbps	16.5 Mbps	R 1,399.00
Business 20 (Wireless)	22.0 Mbps	22.0 Mbps	R 2,399.00
Business 30 (Wireless)	33.0 Mbps	33.0 Mbps	R 3,799.00
Business 40 (Wireless)	44.0 Mbps	44.0 Mbps	R 4,999.00

4. Home Fibre Packages

Delivered via partner fibre networks in select coverage areas.

Package	Download	Upload	Monthly Price
Home 5 (Fibre)	6.0 Mbps	6.0 Mbps	R 399.00
Home 10 (Fibre)	11.0 Mbps	11.0 Mbps	R 499.00
Home 20 (Fibre)	21.0 Mbps	21.0 Mbps	R 599.00
Home 25 (Fibre)	27.5 Mbps	27.5 Mbps	R 699.00
Home 50 (Fibre)	55.0 Mbps	27.5 Mbps	R 899.00
Home 100 (Fibre)	110.0 Mbps	55.0 Mbps	R 1,199.00
Home 200 (Fibre)	220.0 Mbps	110.0 Mbps	R 1,399.00
Home 500 (Fibre)	550.0 Mbps	275.0 Mbps	R 1,699.00
Home 1000 (Fibre)	1,100.0 Mbps	550.0 Mbps	R 1,999.00

5. Business Fibre Packages

Symmetrical download and upload speeds.

Package	Download	Upload	Monthly Price
Business 25 (Fibre)	27.5 Mbps	27.5 Mbps	R 1,799.00
Business 50 (Fibre)	55.0 Mbps	55.0 Mbps	R 2,999.00

Package	Download	Upload	Monthly Price
Business 100 (Fibre)	110.0 Mbps	110.0 Mbps	R 4,999.00

6. Once-Off and Additional Fees

Once-off and additional fees apply at the rates communicated to the customer in writing at the point of sale. These may include:

- Installation and activation fees.
- Customer-premises equipment (CPE), where the customer elects to purchase the equipment outright rather than use WirelessONE-supplied CPE.
- Reconnection fees, where service has been suspended due to non-payment and is reinstated.

Once-off fees are confirmed in writing on the customer's invoice and at the point of sale before installation proceeds.

7. Promotional Tariffs

WirelessONE may from time to time offer promotional tariffs. Where a promotion is offered:

- The promotional terms (price, duration, conditions) will be stated at the time of offer.
- The promotional tariff will be lodged with ICASA in accordance with the End-User and Subscriber Service Charter Regulations.
- At the end of the promotion period, the package reverts to the standard tariff in this Schedule unless the promotion is renewed.

8. Tariff Changes

WirelessONE will give customers reasonable advance notice of any change to recurring tariffs, in accordance with the Consumer Protection Act and the End-User and Subscriber Service Charter Regulations. Notice will be communicated via the WirelessONE website, customer email, or other reasonable means.

9. Authoritative Source

This Tariff Schedule is published on the WirelessONE website at www.wirelessone.co.za and is the authoritative source of WirelessONE's standard tariffs. In the event of any conflict between this Schedule and any other published material, this Schedule prevails.

10. Contact

General Customer Email	admin@wirelessone.co.za
Office Telephone	(017) 422 0299

Website	www.wirelessone.co.za
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Document Control

Reference	WO-LEG-TAR-001
Version	1.0
Issued	2026-08-31
Next Review	On tariff change
Custodian	Director, WirelessONE (Pty) Ltd

Version History

Version	Date	Notes
0.1	2026-05-13	Initial draft. Built from the WirelessONE Services CSV provided 2026-05-13. 22 packages (6 Home Wireless, 4 Business Wireless, 9 Home Fibre, 3 Business Fibre).
1.0	2026-08-31	Published — first public release at wirelessone.co.za/legal .